

Volunteer Policy



In-Home Assistance

Many routine activities become difficult or impossible for members as they grow older or have a disability. Help with what were once simple household chores can mean the difference between a day of frustration and one of accomplishment. Volunteers can provide advice or help with tasks such as:

- Changing light bulbs or smoke detector batteries
- Flipping mattresses
- Moving furniture
- Providing technical support for computers, TV's cell phones
- Making simple repairs
- Preparing and/or mailing packages
- Running errands
- Sorting mail, organizing files or paperwork

Other Helpful Services:

Even when a member is capable of performing a particular task, they may be unable to do so because of a temporary medical condition, or some other circumstance. Volunteers may be needed to help with short-term needs in these situations, such as home checks, plant watering or pet tending while a member is temporarily ill, or away from home for a few days.

Professional Advice and Advocacy:

There are many services that will be beyond the scope of our volunteers and require professional services. UCN2N will establish a list of "vetted service providers", from plumbers and electricians to legal and medical professionals. These providers will be screened in an attempt to assure their integrity and professionalism, and in most cases they will provide services at a discount to our members. However, many of our volunteers will have professional training and experience that is relevant to the needs of members, particularly in the form of advice, advocacy and explanation. UCN2N welcomes volunteers who can provide guidance or conduct workshops on important issues such as preparing for a hospital visit, end-of-life issues, advanced directives and hospice care, information on wills and estate planning, preventing identity theft, or exercise, nutrition and fitness.

Volunteer Support & Recognition

Expression of volunteer recognition will be conducted throughout the year to highlight and reward the contributions of Village volunteers. Whether you would like to help with tasks at the Village office, or you have other skills you'd like to share, UCN2N is a great place to share your knowledge and skills.

Resignation

Volunteer assignments are not permanent. A volunteer may decide to stop volunteering at any time. Volunteers are asked to inform the office and to give as much notice as possible if resigning or interrupting their volunteer work for a brief or an extended period of time.

Termination

UCN2N may dismiss a volunteer if he or she fails to fulfill the duties of the position and/ or meet the basic standards of professionalism set by the organization and judged essential to its performance. Grounds for dismissal may include, but are not limited to, the following: misconduct or insubordination, being under the influence of alcohol or drugs while on duty, theft of property or misuse of the organization's equipment or materials, verbal or physical abuse of members, and breach of confidentiality.

